DEPARTMENT OF HEALTH SERVICES

714/744 P STREET ACRAMENTO, CA 95814



October 10, 1986

TO: All County Welfare Directors

All County Alministrative Officers

Letter No.: 86-55

SUBJECT: USE OF MEDI-CAL CARD STOCK FOR MEDS SCREEN PRINTS

Currently, the Department authorizes those counties that have only one MEDS printer to keep it loaded with card stock all the time rather than changing to plain paper when they are not printing a Medi-Cal card. When printing other than Medi-Cal cards on this stock it is possible for some "labels" to be left blank thus the potential for a label to be inappropriately used.

In reviewing alternatives to this process we considered providing each county with a minimum of two printers or modifying the MEDS screen print process to print "XXXX" on the blank labels.

Providing every county with a minimum of two printers was determined to be prohibitively expensive. The same is true for any computer based solution such as filling the screen print with "XXX's" at the bottom to overwrite blank labels. Also, the response time for all MEDS transactions would be increased considerably.

Because we are unable, at the present time, to provide additional printers or modify the print programs to place "XXX" in the blank spaces on the card stock, we are requesting that counties void blank labels by writing the word "VOID" or by drawing a bold line through the labels. This process will insure that blank labels will not be used erroneously.

If you have any questions please contact your MEDS liaison.

Sincerely,

Original signed by

Frank S. Martucci, Chief Medi-Cal Eligibility Branch

cc: County Medi-Cal Liaisons

Medi-Cal Program Consultants

Expiration Date: February 1, 1987